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Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr

Bridgend County Borough Council



Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont, CF31 4WB / Civic Offices, Angel Street, Bridgend, CF31 4WB

*Rydym yn croesawu gohebiaeth yn Gymraeg.
Rhowch wybod i ni os mai Cymraeg yw eich
dewis iaith.*

*We welcome correspondence in Welsh. Please
let us know if your language choice is Welsh.*



Annwyl Cyngorydd,

PWYLLGOR CRAFFU TESTUN 2

Cynhelir Cyfarfod Pwyllgor Craffu Testun 2 yn Siambr y Cyngor - Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont ar Ogwr CF31 4WB ar **Dydd Iau, 6 Medi 2018** am **09:30**.

AGENDA

1. Ymddiheuriadau am absenoldeb
Derbyn ymddiheuriadau am absenoldeb gan Aelodau.
2. datganiadau o ddiddordeb
Derbyn datganiadau o ddiddordeb personol a rhagfarnol (os o gwbl) gan Aelodau / Swyddogion yn unol â darpariaethau'r Cod Ymddygiad Aelodau a fabwysiadwyd gan y Cyngor o 1 Medi 2008.
3. Cymeradwyaeth Cofnodion 3 - 8
I dderbyn am gymeradwyaeth y Cofnodion cyfarfod y 12/07/2018
4. Diweddariad ar Raglen Waith 9 - 20
5. Eiriolaeth - Oedolion a Gwasanaethau Plant 21 - 28
Gwahoddedigion
Susan Cooper, Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles
Cllr Phil White, Aelod Cabinet - Gwasanaethau Cymdeithasol a Chymorth Cynnar
Jacqueline Davies, Pennaeth Gofal Cymdeithasol i Oedolion
Laura Kinsey, Pennaeth Gofal Cymdeithasol I Blant;
Richard Thomas, Swyddog Cynllunio a Chomisiynu Strategol;
Richard Jones, Prif Weithredwr – Materion Iechyd Meddwl Cymru
6. Materion Brys

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Cyfnwidi testun: Rhowch 18001 o flaen unrhyw un o'n rhifau ffon ar gyfer y gwasanaeth trosglwyddo testun

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Rydym yn croesawu gohebiaeth yn y Gymraeg. Rhowch wybod i ni os yw eich dewis iaith yw'r Gymraeg

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I ystyried unrhyw eitemau o fusnes y, oherwydd amgylchiadau arbennig y cadeirydd o'r farn y dylid eu hystyried yn y cyfarfod fel mater o frys yn unol â Rhan 4 (pharagraff 4) o'r Rheolau Trefn y Cyngor yn y Cyfansoddiad.

Yn ddiffuant

K Watson

Pennaeth Gwasanaethau Cyfreithiol a Rheoleiddiol

Dosbarthiad:

Cynghowrwy

MC Clarke

PA Davies

SK Dendy

J Gebbie

CA Green

M Jones

Cynghorwyr

MJ Kear

JE Lewis

AA Pucella

KL Rowlands

SG Smith

G Thomas

Cynghorwyr

T Thomas

SR Vidal

DBF White

A Williams

PWYLLGOR CRAFFU TESTUN 2 - DYDD IAU, 12 GORFFENNAF 2018

COFNODION CYFARFOD Y PWYLLGOR CRAFFU TESTUN 2 A GYNHALIWYD YN SIAMBR Y CYNGOR - SWYDDFEYDD DINESIG, STRYD YR ANGEL, PEN-Y-BONT AR OGWR CF31 4WB DYDD IAU, 12 GORFFENNAF 2018, AM 09:30

Presennol

Y Cynghorydd CA Green – Cadeirydd

TH Beedle
M Jones
SG Smith

MC Clarke
JE Lewis
G Thomas

PA Davies
AA Pucella
A Williams

SK Dendy
KL Rowlands

Ymddiheuriadau am Absenoldeb

MJ Kearn

Swyddogion:

Sarah Daniel
Julie Ellams

Swyddog Gwasanaethau Democrataidd - Craffu
Swyddog Gwasanaethau Democrataidd - Pwyllgorau

Gwahoddedigion:

Susan Cooper
Jackie Davies

Laura Kinsey

Bethan Lindsey-Gaylard

Terri Warrilow

Cynghorydd Philip White

Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles
Pennaeth Gofal Cymdeithasol Oedolion

Pennaeth Gofal Cymdeithasol Plant

Cydllynydd Cam-drin Domestig

Rheolwr Ansawdd a Diogelu Oedolion

Aelod Cabinet - Gwasanaethau Cymdeithasol a Chymorth Cynnar

42. YMDDIHEURIADAU AM ABSENOLDEB

Y Cyng. M Kearn a'r Cyng. D White

43. DATGANIADAU O DDIDDORDEB

Datganodd y Cynghorydd M Jones ddiddordeb personol yn eitem 7, Diogelu, oherwydd ei fod yn darparu cefnogaeth broffesiynol i'r awdurdod ar reoli cam-drin domestig.

44. CYMERADWYO COFNODION

PENDERFYNWYD: Bod Cofnodion cyfarfodydd y Pwyllgor Trosolwg Pwnc a Chraffu 2 o 7 Mawrth 2018 a 17 Ebrill 2018 yn gofnod gwir a chywir.

45. ADRODDIAD ENWEBU HYRWYDDWR RHIANTA CORFFORAETHOL

Argymhellwyd

Enwebodd y Pwyllgor y Cyng. Mike Clarke fel ei Hyrwyddwr Rhianta Corfforaethol i gynrychioli'r Pwyllgor fel gwahoddai yng nghyfarfodydd y Pwyllgor Cabinet Rhianta Corfforaethol.

46. ENWEBIAD I BANEL TROSOLWG A CHRAFFU BWRDD GWASANAETHAU CYHOEDDUS

Argymhellwyd

Enwebodd y Pwyllgor y Cyng. Sorrel Dendy i eistedd ar Banel Trosolwg a Chraffu Bwrdd Gwasanaethau Cyhoeddus.

47. DIWEDDARIAD O'R FLAENRAGLEN WAITH

Cyflwynodd y Swyddog Craffu adroddiad ar y Flaenraglen Waith, gan gynnwys yr adborth o gyfarfodydd blaenorol a rhestr o ymatebion gan gynnwys unrhyw rai sy'n dal i fod dros ben.

Cyfeiriodd Aelod at Arolygiad Gwasanaethau Plant a'r cynllun gweithredu a luniwyd flwyddyn yn ôl a gofynnodd i'r Aelodau a hoffent gael adroddiad ar statws cyfredol y cynllun gweithredu. Roedd yr Aelodau'n ymwybodol bod staff dan bwysau a bod y cynllun gweithredu yn cael ei graffu mewn meysydd eraill, felly cytunwyd y gellid darparu'r diweddariad a gyflwynwyd i CIW i aelodau'r pwyllgor er gwybodaeth.

Trafododd yr Aelodau ALN a'r rhesymau dros iddo gael ei ystyried gan SOSC 2 ac nid SOSC 1. Gofynnodd yr Aelodau am gynnwys yr argymhellion a wnaed yn flaenorol gan SOSC 1 yn yr adroddiad i SOSC 2.

Cyfeiriodd Aelod at hyfforddiant Cyfeillion Dementia 1 ar 11 Gorffennaf 2018 a'r ffigyrau presenoldeb gwael. Atebodd aelod ei bod hi a llawer o Aelodau eraill eisoes wedi derbyn yr hyfforddiant hwn, ac y trefnwyd y sesiwn hon yn benodol ar gyfer aelodau nad oeddent wedi derbyn yr hyfforddiant eto. Dywedodd hefyd y trefnwyd sesiwn arall ar gyfer dyddiad diweddarach i Aelodau na allent fynychu'r sesiwn gyntaf. Trafododd yr aelodau y trefniadau, ac awgrymwyd y gellid anfon blwch tic yn y dyfodol i Aelodau ddweud a oeddent eisoes wedi derbyn yr hyfforddiant ai peidio. Dywedodd Aelodau y byddai'n ddefnyddiol derbyn e-bost yn egluro'r cefndir ac nid dim ond cofnod calendr yn unig. Cytunodd y Swyddog Craffu i roi adborth o'r sylwadau i'r Pennaeth Gwasanaethau Democraataidd.

Casgliadau:

Trafododd y Pwyllgor y Flaenraglen Waith a'r wybodaeth bellach a dderbyniwyd yn ôl gan swyddogion ar ôl eu cyfarfod diwethaf. Nododd yr aelodau yr adroddiad gwybodaeth a dderbyniwyd ar Arolygiaeth Gofal a Gwasanaethau Cymdeithasol Cymru - Arolygiad o Wasanaethau Plant Ionawr/ Chwefror 2017- Diweddariad ar y Cynllun Gweithredu. Gofynnodd yr Aelodau am dderbyn adroddiad gwybodaeth i gyfarfod yn y dyfodol i hysbysu'r aelodau lle'r oedd yr Awdurdod yn awr o ran y cynllun gweithredu. Roedd yr Aelodau'n ymwybodol o amser swyddogion wrth lunio adroddiad o'r fath, ac awgrymwyd eu bod yn derbyn yr un peth ag a gyflwynwyd i AGGCC mewn ymateb i'r cynllun gweithredu.

48. DIOGELU

Cyflwynodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant adroddiad yn diweddarau'r Pwyllgor gyda gwybodaeth am Ddiogelu, Byrddau Diogelu Rhanbarthol, Polisi Diogelu Corfforaethol Pen-y-bont ar Ogwr, Camfanteisio'n Rhywiol ar Blant (CSE), Safonau Amddifadu o Ryddid, Cam-drin Domestig a Masnachu Dynol a Gwrth-gaethwasiaeth. Eglurodd bod Diogelu yn fusnes i bawb a'i fod yn ymestyn y tu hwnt i gyfarwyddiaeth y gwasanaethau cymdeithasol.

Nododd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant y prif gategoriâu o gamdriniaeth, nifer yr atgyfeiriadau diogelu a'r categori camdriniaeth uchaf

a gofnodwyd yn 2017/2018, sef esgeulustod, gyda chamdriniaeth gorfforol, camdriniaeth emosiynol/seicolegol a chamdriniaeth ariannol yn dilyn.

Rhoddodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant ddiweddiariad i'r pwyllgor ar MASH, DOLS, adolygiadau ymarfer oedolion, adolygiadau ymarfer plant, llywodraethu a Byrddau Diogelu Rhanbarthol. Eglurodd fod rhaid gofyn y cwestiwn – sut ydym ni'n gwybod fod pobl Pen-y-bont ar Ogwr yn ddiogel? Yn ddiweddar, cyfarfu'r Bwrdd Partneriaeth i rannu syniadau a chraffu ar ardal Pen-y-bont ar Ogwr yn arbennig. Roedd Polisi Gwarchod Corfforaethol, a hefyd grŵp o bencampwyr diogelu.

Gofynnodd Aelod lle'r oedd yr awdurdod gydag atal ac yn benodol, y mater o wrth-gaethwasiaeth. Atebodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant mai'r her oedd sefydlu mwy o ymwybyddiaeth o faterion diogelu a dealltwriaeth o drothwyon. Roedd llai o bobl mewn gofal a reolir, fel bod angen i bobl wybod sut i gadw'n ddiogel a sut i adnabod yr arwyddion cynnar. Roedd y MASH yn wasanaeth ymyrraeth a chyingor cynnar lle gallai gwahanol gyrrff ymateb gyda'i gilydd yn gyflym cyn i broblemau godi. Dywedodd y Pennaeth Gofal Cymdeithasol Oedolion fod mwy o ymwybyddiaeth, gyda staff a phobl yn y gymuned yn deall pa arwyddion i chwilio amdanynt a beth i'w wneud. Cafwyd cyflwyniadau ar wrth-gaethwasiaeth a CSE, ond roedd angen mwy o hyfforddiant.

Esboniodd DI Anthony Evans fod adrannau arbenigol yn yr heddlu a oedd wedi ymledu i'r cymunedau, a bod hyfforddiant a chyflwyniadau ar gael ar-lein.

Cyfeiriodd Aelod at gyfeiriadau'r heddlu a'r gwasanaeth tân yn yr adroddiad, a gofynnodd i ba raddau y bu'r gwasanaeth ambiwlans yn gysylltiedig. Eglurodd y Pennaeth Gofal Cymdeithasol Plant fod y gwasanaeth ambiwlans ar y Bwrdd Diogelu a bod gan staff fynediad i hyfforddiant.

Gofynnodd Aelod a oedd nifer yr Atgyfeiriadau Diogelu a'r nifer a oedd yn bodloni'r trothwy ar gyfer Gweithdrefnau Amddiffyn Oedolion yn unol â'r cyfartaledd ar gyfer Cymru. Cadarnhaodd y Rheolwr Diogelu ac Ansawdd Oedolion fod hyn yn unol â'r cyfartaledd. Ychwanegodd fod perthynas waith dda gyda phartneriaid, a bod pob atgyfeiriad yn cael ymateb.

Gofynnodd Aelod am ddiffiniad o'r trothwyon. Cytunodd y Rheolwr Diogelu Oedolion ac Ansawdd i anfon diffiniad yn unol â'r ddeddfwriaeth i Aelodau.

Gofynnodd Aelod a fu unrhyw newidiadau i'r ffordd yr adroddwyd am achosion cam-drin domestig ac a oedd y ffigurau'n gywir. Cadarnhaodd DI Anthony Evans fod y niferoedd yn gywir ac yn destun i asesiad risg. Ymchwiliwyd i bob digwyddiad a chofnodwyd dosbarthiad. Roedd yna hefyd asesiadau risg parhaus ac yr oeddent i gyd yn cael eu hadolygu'n gyfnodol.

Gofynnodd Aelod pa gynnydd a wnaed ynglŷn â'r symudiad i Gwm Taf. Eglurodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant bod hwn yn amser prysur ac roedd hi wedi bod mewn 3 chyfarfod â Chwm Taf a 2 gyda'r Bae Gorllewinol yn yr wythnos flaenorol. Sefydlwyd bwrdd pontio ac roedd gan Ben-y-bont ar Ogwr gynrychiolaeth arno. Roeddent wedi cael un cyfarfod hyd yma ac roedd ffrydiau gwaith yn cael eu hystyried ar gyfer TUPE, AD, TG a phartneriaethau. Roeddent yn canolbwyntio ar ddadgyfuno, partneriaethau a beth oedd yn gorfod digwydd cyn 1 Ebrill 2020. Byddai natur y busnes yn aros yr un fath; fodd bynnag, roedd y seilwaith yn bwysig.

Eglurodd yr Aelod Cabinet i'r Gwasanaethau Cymdeithasol a Chymorth Cynnar fod yr awdurdod mewn sefyllfa unigryw ar hyn o bryd a bod pontio yn wahanol i drawsnewid. Roedd angen adnoddau ychwanegol ac roedd trafodaethau ar y gweill ar hyn o bryd. Byddai dosbarthiad teg a chyfartal rhwng iechyd a gofal cymdeithasol.

Gofynnodd aelod a fyddai'r gwaith a wneir nawr yn parhau o dan Gwm Taf. Fe'i cynghorwyd y byddai'n dod o dan Fwrdd Diogelu gwahanol ond byddai'n parhau fel y bu. Ychwanegodd DI Anthony Evans nad oedd gan Ben-y-bont ar Ogwr yr un problemau â Chaerdydd ac Abertawe a bod Pen-y-bont ar Ogwr wedi bod yn rhagweithiol o ran atal, a bod y tîm cyffuriau yn arbennig wedi bod yn llwyddiannus iawn.

Llongyfarchodd aelod y staff ar yr adroddiad ac ar yr ystod o wahoddedigion yn y cyfarfod a diolchodd iddynt i gyd am gymryd yr amser i fynychu ac am eu cyfraniadau i'r adroddiad a'r trafodaethau yn y cyfarfod. Dywedodd fod cyfrifoldeb corfforaethol mewn perthynas â Diogelu yn amrywio o blentyn yn cael ei godi gan dacsî i ofalwyr a gweithgareddau chwaraeon. Gofynnodd sut y gallem fod yn siŵr bod gwyliadwriaeth a ffocws corfforaethol ar waith fel bod pobl yn cael eu hamddiffyn. Eglurodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Llesiant bod yr agenda diogelu wedi codi dros yr ychydig flynyddoedd diwethaf ac roedd bellach yn eitem reolaidd ar yr agenda rheoli corfforaethol. Roedd hyrwyddwyr corfforaethol yn codi ymwybyddiaeth, ac roedd hon yn eitem reolaidd ar yr agenda i'r gwasanaeth tân, yr heddlu ac ystod eang o bartneriaid.

Ychwanegodd yr Aelod Cabinet i'r Gwasanaethau Cymdeithasol a Chymorth Cynnar bod rhaid rhoi gwiriadau rheolaidd ar waith ac roedd bellach yn rhan o'r broses gaffael. Roedd hwn yn gyfrifoldeb corfforaethol ac fe'i ystyriwyd yn rheolaidd.

Gofynnodd Aelod a oedd yr asiantaethau gwahanol yn ymwybodol o ddiwyddiad diweddar ym Mhen-y-bont ar Ogwr a nodwyd ym mharagraff 4.23 yr adroddiad. Hysbyswyd yr aelodau bod yr asiantaethau'n ymwybodol o'r trigolion a oedd yn gysylltiedig â'r digwyddiad, a phan fyddai'r adolygiad yn gyflawn, byddai'r canfyddiadau'n cael eu dosbarthu i'r Aelodau ac ar gael yn gyhoeddus. Byddai Aelodau Ward yn cael eu hysbysu cyn ei ryddhau, i ganiatáu amser i baratoi ar gyfer unrhyw ymholiadau.

Gofynnodd Aelod a oedd cydberthynas rhwng LAC, CSE a phlant ar y gofrestr risg. Gofynnodd hefyd sut oedd Camfanteisio'n Rhywiol ar Blant (CSE) yn edrych ym Mhen-y-bont ar Ogwr. Cadarnhaodd DI Anthony Evans fod cysylltiad rhwng grwpiau agored i niwed. Roedd proses sefydledig yn ei lle ac roedd arbenigwyr yn gweithio gyda rhieni maeth ayb. Roedd hefyd strategaeth CSE ac adolygiadau cyfnodol. Nid oedd yn hyderus bod y sefyllfa CSE yn hysbys ym Mhen-y-bont ar Ogwr ond roedd prosesau ar waith i ddelio â hyn. Roedd yna dasglu a oedd wedi derbyn gwobrau rhyngwladol, ac roedd y gwasanaeth yn falch o'r hyn a gyflawnwyd. Ychwanegodd Pennaeth Gofal Cymdeithasol Plant fod y risg yn cynyddu pan oedd plentyn yn mynd ar goll. Yn ddiweddar, roedd niferoedd wedi gostwng o 37 i 5 unigolyn a oedd yn cael eu monitro gan asiantaethau trwy'r protocol CSE.

Roedd yr aelodau'n falch o glywed pa mor llwyddiannus y bu'r Assia Suite, gyda dros 1220 o atgyfeiriadau y llynedd. Dyma'r ddarpariaeth cam-drin domestig a leolwyd yn y swyddfeydd dinesig dros y flwyddyn ddiwethaf.

Gofynnodd Aelod a roddwyd hyfforddiant i athrawon i'w helpu i adnabod plant a oedd yn ddiodefwrwr CSE posibl. Esboniodd DI Anthony Evans fod yr heddlu yn mynychu ysgolion cynradd ac yn cynnig sesiynau hyfforddi i helpu pobl i adnabod yr arwyddion ac i roi gwybod am bryderon. Rhoddwyd yr hyfforddiant i'r cyrff llywodraethu hefyd. Rhoddwyd yr hyfforddiant i ddisgyblion Blwyddyn 8 fel rhan o'r cwricwlwm, a chafodd yr hyfforddiant dderbyniad da gan y disgyblion.

Gofynnodd yr Aelodau am dderbyn gwybodaeth am yr hyfforddiant a gynigiwyd i yrwyr tacsis trwyddedig, gan gynnwys manylion ar y nifer a gymerodd ran o'r hyfforddiant a gynigir. Cadarnhaodd y swyddogion y byddent yn rhannu hyn gydag aelodau.

Gofynnodd Aelod am ragor o wybodaeth ynghylch y duedd o'i chymharu â blynyddoedd blaenorol, ac am i'r wybodaeth yn yr adroddiad ar y categorïau o gamdriniaeth a gofnodwyd ar gyfer Oedolion mewn Perygl gael ei dosbarthu i atgyfeiriadau ward-benodol. Gofynnodd hefyd a oedd unrhyw ardaloedd y dylent fod yn poeni amdanynt. Eglurodd y Rheolwr Diogelu Oedolion ac Ansawdd bod yr ystadegau'n cael eu categorioedd gan LIC ac edrychwyd ar ystodau oedran a chategorïau o gam-drin. Nid oeddent yn edrych ar wardiau, ond nid oedd dim i atal hynny rhag digwydd os oes angen.

Gofynnodd yr aelodau am i Ddiogelu aros ar y Flaenraglen Waith ond dywedodd y dylai'r Pwyllgor dderbyn yr holl ddiweddariadau perthnasol wrth iddynt godi.

Argymhellodd yr Aelodau y dylid cynnal sesiynau hyfforddi pellach ar Gamfanteisio'n Rhywiol ar Blant a Gwrth-gaethwasiaeth gan nad oedd aelodau a etholwyd i'r weinyddiaeth newydd wedi derbyn hyfforddiant yn y maes hwn eto. Roeddent hefyd yn argymhell, wrth gaffael contractau newydd megis cludiant ysgol, y dylai'r hyfforddiant diogelu gael ei wneud yn orfodol fel rhan o'r contract.

Croesawodd yr aelodau y gefnogaeth a'r hyfforddiant a gynigir gan Fwrdd Diogelu Plant y Bae Gorllewinol ac argymhellodd y dylid ymestyn yr hyfforddiant i reoli troseddwy'r a'i gynigir i sefydliadau fel y gwasanaeth prawf.

Gofynnodd Aelod faint o blant oedd wedi mynd i mewn i'r system gofal ac a roddwyd ar y gofrestr risg a oedd wedi dioddef Camfanteisio'n Rhywiol ar Blant.

Argymhellion

Nododd yr Aelodau ei bod yn dda gweld ystod o wahoddedigion yn y cyfarfod a diolchodd iddynt i gyd am gymryd yr amser i fynychu ac am eu cyfraniadau i'r adroddiad a'r trafodaethau yn y cyfarfod. Roedd yr Aelodau hefyd yn falch o glywed pa mor llwyddiannus oedd yr Assia Suite, y ddarpariaeth cam-drin domestig a leolwyd yn y swyddfeydd dinesig a ddefnyddiwyd dros y flwyddyn ddiwethaf.

Argymhellodd yr Aelodau y dylid cynnal sesiynau hyfforddi pellach ar Gamfanteisio'n Rhywiol ar Blant a Gwrth-gaethwasiaeth gan nad oedd aelodau a etholwyd i'r weinyddiaeth newydd wedi derbyn hyfforddiant yn y maes hwn eto.

Argymhellodd yr Aelodau wrth gaffael contractau newydd megis cludiant ysgol, y dylai'r hyfforddiant diogelu gael ei wneud yn orfodol fel rhan o'r contract.

Croesawodd yr aelodau y gefnogaeth a'r hyfforddiant a gynigir gan Fwrdd Diogelu Plant y Bae Gorllewinol, ac argymhellodd y dylid ymestyn yr hyfforddiant i reoli troseddwy'r a'i gynigir i sefydliadau fel y gwasanaeth prawf.

Rhagor o wybodaeth

Gofynnodd yr Aelodau am gael rhagor o wybodaeth am y trothwy meini prawf ar gyfer Gwasanaethau Amddiffyn Oedolion.

Gofynnodd yr Aelodau am dderbyn gwybodaeth am yr hyfforddiant a gynigiwyd i yrwyr tacsis trwyddedig, gan gynnwys manylion ar y nifer a gymerodd ran o'r hyfforddiant a gynigir.

PWYLLGOR CRAFFU TESTUN 2 - DYDD IAU, 12 GORFFENNAF 2018

Gofynnodd yr Aelodau faint o blant oedd wedi mynd i mewn i'r system gofal ac a roddwyd ar y gofrestr risg a oedd wedi dioddef Camfanteisio'n Rhywiol ar Blant.

Gofynnodd yr Aelodau am i Ddiogelu aros ar y Flaenraglen Waith ond dywedwyd y dylai'r Pwyllgor dderbyn yr holl ddiweddariadau perthnasol wrth iddynt godi.

Gofynnodd yr aelodau am i'r wybodaeth yn yr adroddiad ar y categorïau o gamdriniaeth a gofnodwyd ar gyfer Oedolion mewn Perygl gael ei dosbarthu i atgyfeiriadau ward-benodol.

Gofynnodd yr Aelodau am dderbyn yr adroddiad pan oedd ar gael ar yr Adolygiad Arfer Plant Cryno y mae CBSPO yn ei wneud ar hyn o bryd, fel y nodwyd ym Mharagraff 4.23 yr adroddiad.

49. MATERION BRYN

Dim

Daeth y cyfarfod i ben am 11:30

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO THE SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

6 SEPTEMBER 2018

REPORT OF THE HEAD OF LEGAL AND REGULATORY SERVICES

FORWARD WORK PROGRAMME UPDATE

1. Purpose of the Report

- a) To present the items prioritised by the Corporate Overview and Scrutiny Committee including the next item delegated to this Subject Overview and Scrutiny Committee;
- b) To present the Committee with a list of further potential items for comment and prioritisation;
- c) To ask the Committee to identify any further items for consideration using the pre-determined criteria form;
- d) To consider and approve the feedback from the previous meetings of the Subject Overview and Scrutiny Committee 2 and note the list of responses including any still outstanding at Appendix A.

2. Connection to Corporate Improvement Objectives / Other Corporate Priorities

- 2.1 The key improvement objectives identified in the Corporate Plan 2016–2020 have been embodied in the Overview & Scrutiny Forward Work Programmes. The Corporate Improvement Objectives were adopted by Council on 1 March 2017 and formally set out the improvement objectives that the Council will seek to implement between 2016 and 2020. The Overview and Scrutiny Committees engage in review and development of plans, policy or strategies that support the Corporate Themes.

3. Background

- 3.1 Under the terms of Bridgend County Borough Council's Constitution, each Overview and Scrutiny Committee must publish a Forward Work Programme (FWP) as far as it is known.
- 3.2 An effective FWP will identify the issues that the Committee wishes to focus on during the year and provide a clear rationale as to why particular issues have been selected, as well as the approach that will be adopted; i.e. will the Committee be undertaking a policy review/ development role ("Overview") or performance management approach ("Scrutiny").

Feedback

- 3.3 All conclusions made at Subject Overview and Scrutiny Committee (SOSC) meetings, as well as recommendations and requests for information should be responded to by Officers, to ensure that there are clear outcomes from each topic investigated.
- 3.4 These will then be presented to the relevant Scrutiny Committee at their next meeting to ensure that they have had a response.
- 3.5 When each topic has been considered and the Committee is satisfied with the outcome, the SOSC will then present their findings to the Corporate Overview and Scrutiny Committee (COSC) who will determine whether to remove the item from the FWP or to re-add for further prioritisation at a future date.
- 3.6 The FWPs will remain flexible and will be revisited at each COSC meeting with input from each SOSC and any information gathered from FWP meetings with Corporate Directors and Cabinet.

4. Current Situation / Proposal

- 4.1 Attached at **Appendix B** is the overall FWP for the SOSCs which includes the topics prioritised by the COSC for the next set of SOSCs in Table A, as well as topics that were deemed important for future prioritisation at Table B. This has been compiled from suggested items from each of the SOSCs at previous meetings as well as the COSC. It also includes information proposed from Corporate Directors, detail from research undertaken by Scrutiny Officers and information from FWP Development meetings between the Scrutiny Chairs and Cabinet.
- 4.2 The Committee is asked to first consider the next topic they have been allocated by the COSC in Table A and determine what further detail they would like the report to contain, what questions they wish Officers to address and if there are any further invitees they wish to attend for this meeting to assist Members in their investigation.
- 4.3 The Committee is also asked to then prioritise up to six items from the list in Table B to present to the COSC for formal prioritisation and designation to each SOSC for the next set of meetings.

Corporate Parenting

- 4.4 Corporate Parenting is the term used to describe the responsibility of a local authority towards looked after children and young people. This is a legal responsibility given to local authorities by the Children Act 1989 and the Children Act 2004. The role of the Corporate Parent is to seek for children in public care the outcomes every good parent would want for their own children. The Council as a whole is the 'corporate parent', therefore all Members have a level of responsibility for the children and young people looked after by Bridgend.

- 4.5 In this role, it is suggested that Members consider how each item they consider affects children in care and care leavers, and in what way can the Committee assist in these areas.
- 4.6 Scrutiny Champions can greatly support the Committee in this by advising them of the ongoing work of the Cabinet-Committee and particularly any decisions or changes which they should be aware of as Corporate Parents.

Identification of Further Items

- 4.7 The Committee are reminded of the Criteria form which Members can use to propose further items for the FWP which the Committee can then consider for prioritisation at a future meeting. The Criteria Form emphasises the need to consider issues such as impact, risk, performance, budget and community perception when identifying topics for investigation and to ensure a strategic responsibility for Scrutiny and that its work benefits the organisation.

5. Effect upon Policy Framework & Procedure Rules

- 5.1 The work of the Overview & Scrutiny Committees relates to the review and development of plans, policy or strategy that form part of the Council's Policy Framework and consideration of plans, policy or strategy relating to the power to promote or improve economic, social or environmental wellbeing in the County Borough of Bridgend. Any changes to the structure of the Scrutiny Committees and the procedures relating to them would require the Bridgend County Borough Council constitution to be updated.

6. Equality Impact Assessment

- 6.1 There are no equality implications attached to this report.

7. Well-being of Future Generations (Wales) Act 2015 Assessment

- 7.1 The Act provides the basis for driving a different kind of public service in Wales, with 5 ways of working to guide how public services should work to deliver for people. The following is a summary to show how the 5 ways of working to achieve the well-being goals have been used to formulate the recommendations within this report:

- Long-term - The approval of this report will assist in the Planning of Scrutiny business in both the short-term and in the long-term on its policies, budget and service delivery
- Prevention - The early preparation of the Forward Work Programme allows for the advance planning of Scrutiny business where Members are provided an opportunity to influence and improve decisions before they are made by Cabinet
- Integration - The report supports all the wellbeing objectives

- Collaboration - Consultation on the content of the Forward Work Programme has taken place with the Corporate Management Board, Heads of Service, Elected Members and members of the public
- Involvement - Advanced publication of the Forward Work Programme ensures that the public and stakeholders can view topics that will be discussed in Committee meetings and are provided with the opportunity to engage.

8. Financial Implications

8.1 There are no financial implications attached to this report.

9. Recommendations

9.1 The Committee is recommended to:

- (i) Approve the feedback from the previous meetings of the Subject Overview and Scrutiny Committee 2 and note the list of responses including any still outstanding at Appendix A;
- (ii) Identify any additional information the Committee wish to receive on their next item delegated to them by Corporate Overview and Scrutiny Committee and any other items in the overall FWP shown in Appendix B;
- (iii) Identify any additional items using the criteria form, for consideration on the Scrutiny Forward Work Programme.

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Background documents

None

Date of meeting	Item	Members wished to make the following comments and conclusions:	Response/Comments	Follow Up Required
12-Jul-2018	Forward Work Programme	The Committee discussed the Forward Work Programme and the further information received back from officers after their last meeting. Members noted the information report received on the Care and Social Services Inspectorate Wales – Inspection of Childrens Services January/February 2017– Action Plan Update. Members asked to receive an information report to a future meeting to inform members where the Authority were now in respect of the action plan. Members were mindful of officer time in producing such report and suggested they receive similar to what was presented to the CSSIW in response to the action plan.	Noted.	
		Members stated that it was good to see a range of invitees at the meeting and thanked them all for taking the time to attend and for their contributions to the report and discussions at the meeting. Members were also pleased to hear how successful the Assia Suite which is the domestic abuse provision based in the civic offices had been over the past year.	Noted.	
		Members recommended further training sessions be held on Child Sexual Exploitation and Anti-Slavery as members elected in the new administration had not yet received training in this area.	Training on Child Sexual Exploitation and Modern Slavery / Human Trafficking can be arranged.	
		Members recommended that when procuring new contracts such as school transport that safeguarding training should be made mandatory as part of the contract.	It would be good practice to embed safeguarding into procurement and contracting activities. There could be a sliding scale of requirements which would be based on the level of contact with vulnerable persons.	
		Members welcomed the support and training offered by the Western Bay Safeguarding Childrens Board and recommended the training be extended to offender management and offered to organisations such as the probation service.	Agencies across the county borough are able to access safeguarding training via the Social Care Workforce Development Team this includes the Probation Service.	
	Safeguarding	Members asked to receive the information on the training that has been offered to licensed taxi drivers, including details on the take up of the training offered.	Safeguarding training, for licensed taxi drivers , with a focus on sexual exploitation, took place in August and October 2017, four sessions were held with a total of 184 drivers attending. Training for persons working at Licensed Premises (pubs, clubs & hotels) is planned to take place later this year.	
		Members asked how many children had entered the care system and were placed on the at risk register that had been a victim of Child Sexual Exploitation.	Since January 2018, 16 young people were monitored under the Child Sexual Exploitation Protocol. Of these, 2 were Looked After and on the child protection register; 7 were Looked After; 4 were were on the Child Protection Register.	
		Members asked for Safeguarding to remain on the Forward Work Programme but stated that the Committee should receive all relevant updates as they arise.	Noted.	
		Members asked for the information in the report on the categories of abuse recorded for Adults at Risk to be broken down into ward specific referrals.	Info in separate spreadsheet attached.	
		Members asked to receive the report, when available on the Concise Child Practice Review that BCBC were currently undertaking as detailed in Paragraph 4.23 of the report.	The report is still in its draft version for comments from panel members. The final version is to be considered at the Practice Review Management group in September. Thereafter the final report will be presented to the Western Bay Safeguarding Board and a publication date will be. Arrangements will be made locally to brief members and present through formal committee mechanisms as required.	

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Ward Area	Emotional/ Psychological	Emotional/ Psychological, Financial	Emotional/ Psychological, Neglect	Financial	Financial, Neglect	Neglect	Physical	Physical, Emotional/ Psychologica l	Physical, Financial	Physical, Neglect	Sexual	Sexual, Emotional/ Psychological	Sexual, Physical	Physical, Emotional or Psychological, Neglect	Physical, Emotional or Psychological, Financial	Emotional or Psychological, Financial, Neglect	Total
Aberkenfig						1	2										3
Bettws			1	1			2	3			1						8
Blackmill	1	1					6	7	1		4						20
Blaengarw							1										1
Brackla	1			2			12	7	1								23
Bryncethin								1					1				2
Bryncoch		2		1	1												4
Bryntirion						2	3										5
Caerau		3	1	1			2	2									9
Cefn Cribwr		1	1					1	1								4
Cefn Glas								1									1
Coity						1											1
Cornelly	1			2			12	7	2		1			1			26
Coychurch Lower	1						10	6									17
Felindre	1		2	1			6	6									16
Hendre				1			2			1							4
Litchard							1										1
Llangynwyd		1															1
Maesteg East						2	1										3
Maesteg West	2			3	1		8	1	1								16
Morfa	2	1	1	1			3		2	1					1		12
Nant-y-moel								1									1
Newcastle				2			1	1	1								5
Newton							4										4
Nottage	1						1										2
Oldcastle	2		1	2			7	5		1							18
Pendre	1		1				2	1									5
Penprysg							5										5
Pen-y-fai	1						1	1									3
Pontycymmer		1															1
Porthcawl East Central	3			2			3		1				1		2		12
Porthcawl West Central	1			1	1		9	3								1	16
Pyle	8	1		6			3	1			3						22
Rest Bay	3						9	1			3	1					17
Sarn				4				4									8
Ynysawdre			1	2			8	4		1							16
Community	2	1	1	3			5	6	1	1	2	1					23
Not Known	1	2		1	1		1	1	1		1						9
Total	32	14	10	36	4	129	77	12	1	5	15	3	1	1	3	1	344

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Scrutiny Forward Work Programme

The following items were previously prioritised by the Subject OVS Committees and considered by Corporate at its last meeting where the top three items were scheduled in for the next round of meetings:

Date	Subject Committee	Item	Specific Information to request	Rationale for prioritisation	Proposed date	Suggested Invitees	Prioritised by Committees
Page 17 15-Sep-2018	SOSC2	Advocacy	Advocacy for Children and Adults: <ul style="list-style-type: none"> The outcome from the Advocacy Pilot Scheme The current system Social Services & Wellbeing Act Regional Children Services advocacy Adult Services – Golden Thread Project 		Corporate Director proposed September 2018	Susan Cooper Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care; Laura Kinsey, Head of Children's Social Care; Richard Thomas, Strategic Planning and	
17-Sep-2018	SOSC3	Waste Services	Members would like the report to include an update on the following: <ul style="list-style-type: none"> Recycling performance statistics for other LA's for comparison and benchmarking against Bridgend; The future recycling of black plastic (i.e. food cartons, etc.) The performance of their call centre and the average time taken to answer a call, and is this still based in Torquay? Are there any plans for Kier to assist with recycling from BCBC offices and schools? The impact of the recently recruited senior managers associated with the Bridgend contract and front line operative staff. Was recruitment successful? Have all staff now been given full inductions and training; Information on the updates to the CRC centre including the instalment of the polystyrene baler and webcam so residents are able to monitor the traffic flow at the site. Change of days for the communal collections - Has this happened? Has the service shown improvements since the change? Impact of the new collection vehicles. Have they made collection rounds more efficient? Outcome of the review of BCBC in house Street Scene enforcement activity Longer term trend of flytipping. What are the figures of flytipping in the Borough? Have they improved? Domestic or business? A breakdown in the number of referrals received before the new contract in a typical month and what they were related to and a breakdown of the number of referrals received in April 2018 A review of the AHP bags be considered when Scrutiny revisit the subject of 'Waste' in approximately 12 months time to include the monetary against environmental impact. 		17th September 2018	Mark Shepherd, Corporate Director Communities; Cllr Hywel Williams, Deputy Leader; Cllr Richard Young, Cabinet Member – Communities; Zak Shell, Head of Streetscene; Maz Akhtar, Regional Manager Kier Lee Woodall, Finance and Operations Director Scott Saunders, Business Manager	
16-Oct-2018	SOSC1	Post 16 Education	Following a meeting with Cabinet and Scrutiny Chairs, Members have requested to receive the report on Post -16 Education, in advance of the report being received by Cabinet on 23 October 2018		16-Oct-2018	Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help. Michelle Hatcher, Group Manager Inclusion and School Improvement Third Sector Representatives	
18-Oct-2018	SOSC2	ALN Reform	When the Act has been further progressed, report to include consideration of the following points: a) How the Authority and Schools are engaging with parents over the changes to the Act? b) What the finalised process is for assessments and who is responsible for leading with them? c) What involvement/responsibilities do Educational Psychologists have under the Act? d) Has the Act led to an increase in tribunals and what impact has this had? This is set against the context of the recent announcement by the Lifelong Learning Minister that instead of saving £4.8m over four years the Act could potentially cost £8.2m due to an expected increase in the number of cases of dispute resolution. e) Given that the Act focuses on the involvement of young people and their parents, what support is available for those involved in court disputes? f) Outcomes from the Supported Internship programme. g) Support for those with ALN into employment. h) Staffing - Protection and support for staff, ALNCO support, workloads and capacity. i) Pupil-teacher ratios and class sizes and impact of Act on capacity of teachers to support pupils with ALN j) How is the implementation of the Act being monitored; what quality assurance frameworks are there and what accountability for local authorities, consortiums and schools?	Needs revisiting to monitor implementation of the Bill and if needs are being met as well as impact on future budgets -		Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help. Michelle Hatcher, Group Manager Inclusion and School Improvement Third Sector Representatives	
22-Oct-18	SOSC3	Revised CAT Process	What is the latest with the CAT process? How has it been streamlined since it last came to Scrutiny back in January 2018 How many CATs have now been processed and completed? How has the position improved What are the plans for CAT going forward How many CAT applications have been received altogether? How many have been progressed? How many have withdrawn and for what reasons? List of CAT 1 priorities and what is the plan for these?			Mark Shephard, Corporate Director - Communities; Cllr Richard Young, Cabinet Member - Communities; Guy Smith, Community Asset Transfer Officer.	

TABLE B

For prioritisation

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Item		Rationale for prioritisation	Proposed date	Suggested Invitees
Education Outcomes	<p>Requested from SOSC 1 meeting in February to receive a further report at a meeting in the near future, (to be agreed by Corporate Overview and Scrutiny), incorporating the following:</p> <ul style="list-style-type: none"> • School Categorisation information; • In relation to Post-16 data at 4.53 of the report, the Committee requested that they receive the baseline for each school to give a better indication of how each school has improved; • Information on Bridgend's ranking for Key Stage 4 based on the latest results; • Information on what targets were set at each stage in order to determine whether the performance was expected and possibly a cohort issue or whether any actuals differed significantly from the targets set; • Information that the Consortium has gathered through drilling down into each schools' performance to determine what challenges schools face; • Further detail of the performance of those with ALN attending the PRU or Heronsbridge School as Members felt this was not incorporated into the report to a great degree; • Information on the work that the Consortium is doing to identify the variation for each secondary school at Key Stage 4, and what is being done about it; • More information in relation to each schools performance – not necessarily more data but detail of the where, what and how in relation to good and poor performance for each school so that the Committee has an overall understanding of the current situation and priority schools in Bridgend; • What extent are schools responding to the changes recently introduced such as the removal of Btec etc, to ensure they are still meeting the needs of the pupils; • What work is being done to mitigate against future dips in performance resulting from any changes to curriculum or changes to performance measures; • Evidence of how the Consortium has made a direct impact on schools and school performance, what outcomes can they be measured on in relation to Bridgend to assure Members of value for money; • What is being done to mitigate against the impact of changes in teachers to ensure that this does not have a resulting impact on the performance of pupils; • Performance in relation to vocational qualifications and non-core subjects – where are there causes for concern and where there is excellent work taking place etc. 		Jan-2019	<p>Lindsay Harvey, Interim Corporate Director - Education and Family Support;</p> <p>Cllr Charles Smith, Cabinet Member for Education and Regeneration;</p> <p>Nicola Echanis, Head of Education and Early Help;</p> <p>Mandy Paish, CSC Senior Challenge Advisor;</p> <p>Mike Glavin, Managing Director CSC</p> <p>Representative from School Budget Forum</p> <p>Sarah Merry, Chair of CSC JOSC (Deputy Leader Cardiff Council)</p> <p>Primary, Secondary and Special School</p> <p>Headteacher representative</p> <p>Simon Pirote, Principal Bridgend College</p>
Review of Fostering Project	<p>Further project as part of the Remodelling Children's Social Services</p> <ul style="list-style-type: none"> - Detail regarding the upskilling of three internal foster carers to provide intensive, therapeutic step down placements as part of Residential Remodelling project - Review of the foster carer marketing and recruitment strategy at a draft/early stage to allow members input into the process 	COSC have proposed that this item be considered by a future SOSC 1 for continuity purposes	Corporate Director proposed October 2018	<p>Susan Cooper, Corporate Director, Social Services and Wellbeing;</p> <p>Cllr Phil White, Cabinet Member – Social Services and Early Help;</p> <p>Laura Kinsey, Head of Children's Social Care;</p> <p>Pete Tyson, Group Manager – Commissioning;</p> <p>Lauren North, Commissioning and Contract Management Officer;</p> <p>Natalie Silcox, Group Manager Childrens Regulated Services.</p>
Direct Payment Scheme	<p>Details on the revised policy including how the legislation has affected it.</p> <p>How Direct Payments are delivered.</p> <p>What support has been provided to service users since the launch of the new scheme.</p> <p>How was the scheme launched to service users.</p>	Corporate Director has proposed this as a potential item	Corporate Director proposed November	<p>Susan Cooper, Corporate Director, Social Services and Wellbeing;</p> <p>Cllr Phil White, Cabinet Member – Social Services and Early Help;</p>
CIW investigation into LAC Information only	The Committee requested that the outcome of the CIW investigation into Looked After Children be provided to Scrutiny for information when it becomes available.		Self assessment and action plan due at end of year.	Cllr Phil White
Remodelling Children's Residential Services Project	SOSC 1 requested that the item be followed up by Scrutiny in the future for monitoring purposes, incorporating evidence of outcomes.		Corporate Director proposed early 2019	<p>Susan Cooper, Corporate Director, Social Services and Wellbeing;</p> <p>Cllr Phil White, Cabinet Member – Social Services and Early Help;</p>
CAMHS	<p>With reference to the responses received in relation to Child Adolescent Mental Health Services Members on 12 December 2018, Members note that most of the replies feature an element of work in progress and have asked to retain the item on the FWP for future review. To receive an update on current provision and further advise on current situation in relation to comments and conclusions made on 12 December 2018.</p> <p>Update on work being undertaken throughout Wales looking at causes of mental health: 'Working Together for Mental Health'.</p> <p>To include an update on how we are getting on moving into Cwm Taf.</p>		Corporate Director proposed early 2019	<p>Susan Cooper, Corporate Director, Social Services and Wellbeing;</p> <p>Cllr Phil White, Cabinet Member – Social Services and Early Help;</p> <p>Chair and CEX of ABMU and Cwm Taff Health Boards</p>

<p>Empty Properties</p>	<p>SOSC 3 requested that this item continue on FWP - reasons and purpose to be confirmed</p>			<p>Darren Mepham, Chief Executive ; Martin Morgans, Head of Performance and Partnership Services Possible input from Mark Shephard, Corporate Director - Communities for the Commercial side Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing</p>
<p>Home to School Transport</p>	<p>To provide assurances on rationalisation of Learner Transport as far as possible in order to make budget savings: Update on pilot that school transport team proposing to run in Spring and Summer terms 2017-2018 - to support the enforcement of bus passes on home to school transport contracts. As part of this pilot, the Authority is also investigating opportunities to track the use of our school bus services by individual pupils. Update on Recommendation from BREP: The Panel recommend the need for the Authority to adopt a Corporate approach in relation to Home to School Transport maximising the LA's minibuses such as those used for day centres. It is proposed that this be supported by slightly amending the opening and closing times of day centres so that the buses can be available for school transport. Other aspects that could be considered include the exploration of whether school staff could transport children and young people instead of hiring independent drivers. To test and scrutinise the current licensing and school transport regime to gain assurances that it provides adequate protection against the potential of putting children and vulnerable children at risk from those who are in a position of trust. Changes to the DBS status of their employees to be scrutinised to ensure that children are not being put at undue risk. To provide robust scrutiny and recommendations on how the current regime can be improved. To provide assurances to the public and maintain public confidence in the system of school transport Report to include Update on the current arrangements of how licensing and school transport operates within the County Borough since the change in 2015 to the Police National Policy for disclosing non-conviction information to the local authority. Information to include a report from South Wales Police on its approach to disclosing information it holds about licencees following arrests, charges and convictions. What is the current relationship between the local authority's licensing and school transport departments in relation to the disclosure of information from South Wales police? Is there sufficient oversight on behalf of the local authority and a risk of contractors withholding information which may prejudice the continuation of their contract? Further proposed that Communities be invited to add to report and attend meeting to update Committee on safe routes assessment to determine what work has been undertaken since funding was allocated to this over a year ago.</p>	<p>To provide assurances on rationalisation of Learner Transport as far as possible in order to make budget savings. To test and scrutinise the current licensing and school transport regime to gain assurances that it provides adequate protection against the potential of putting children and vulnerable children at risk from those who are in a position of trust. Changes to the DBS status of their employees ought to be scrutinised by an Overview & Scrutiny Committee at the earliest opportunity to ensure that children are not being put at undue risk. To provide robust scrutiny and recommendations on how the current regime can be improved.</p>	<p>Corporate Director proposed March 2019 as the external review would not be completed until January 2019</p>	<p>Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Cllr Richard Young, Cabinet Member Communities Nicola Echanis, Head of Education and Early Help. Mark Shepherd, Corporate Director Communities;</p>
<p>Communication and Engagement</p>	<p>Is corporate communications meeting the needs of the various departments within the organisation to effectively communicate with residents Current data of engagement Are current KPIs an effective measurement in a fast changing digital world How do we engage with corporate communications with the digitally excluded</p>			<p>Darren Mepham, Chief Executive Corporate Communications Representative Cllr Dhanisha Patel, Cabinet Member Future generations and Wellbeing</p>
<p>Supporting People Programme Grant</p>	<p>Full breakdown of the various services currently supported through this grant within BCBC (inc. the various financial detail) along with how this may have changed over recent years. The number of individuals supported through the grant and in what way. How are decisions made about where to spend the grant and how much in specific areas How effective is the grant support that is provided across a variety of sectors within BCBC, and to ensure that the grant is being targeted at the services most in need.</p>	<p>Improved outcomes in line with the agreed objectives of the grant. Improved support for those in need of emergency housing and support</p>		<p>Susan Cooper Corporate Director Social Services and Wellbeing Cllr Phil White Cabinet Member Social Services and Wellbeing Wellbeing directorate Housing Darren Mepham, Martin Morgans? Lynne Berry? Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing</p>

Member and School Engagement Panel - Annual Report	Annual Update to - SOSC 1 on the work of the Member and School Engagement Panel			
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The following items for briefing sessions or pre-Council briefing

Item	Specific Information to request
Social Services Commissioning Strategy	To include information on what work has taken place following the Social Services and Wellbeing Act population assessment. To also cover the following: <ul style="list-style-type: none"> Regional Annual Plan Bridgend Social Services Commissioning Strategy
Cwm Taf Regional Working	Update on situation and way forward with Regional Working with Cwm Taf? How will we undertake Regional working?
Residential Remodelling - Extra Care Housing	Site visit to current Extra Care Housing and then to new site once work has begun
Children's Social Services	Briefing for SOSC 1 on Child Practice Reviews - details of latest CPRs over last 12-18 months - what recommendations have come out of them, how have they been responded to, how have they helped inform future work to help safeguard children.

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO OVERVIEW AND SCRUTINY COMMITTEE 2

06 SEPTEMBER 2018

REPORT OF THE CORPORATE DIRECTOR – SOCIAL SERVICES & WELLBEING

ADVOCACY – ADULTS AND CHILDREN’S SERVICES

1.0 Purpose of Report

1.1 The purpose of this report is to update the Overview and Scrutiny Committee on the work undertaken to date in developing the provision of Independent Professional Advocacy (IPA) services for adults and for children and young people, which is being undertaken in response to the Social Services and Well-being (Wales) Act 2014 and the Council’s ongoing remodelling plans.

2.0 Connection to Corporate Plan

2.1 This report assists in the achievement of the following corporate priorities:-

- **Helping people to be more self-reliant** – taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
- **Smarter use of resources** – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council’s priorities.

3.0 Background

3.1 Advocacy means assistance given to help a person represent their views. Section 181(2) of the Social Services and Wellbeing (Wales) Act 2014 defines “advocacy services” as: services which provide assistance (by way of representation or otherwise) to persons for purposes relating to their care and support.

3.2 Part 10 of the Act sets out the requirements for local authorities in relation to advocacy, which are to:

- a. Ensure that access to advocacy services and support is available to enable individuals to engage and participate when local authorities are exercising their statutory duties in relation to them; and
- b. To arrange an independent professional advocate to facilitate the involvement of individuals in certain circumstances.

3.3 An advocate is defined as an ‘appropriate individual’ who can speak on behalf of someone who is facing barriers to communicating or understanding, weighing-up, or deciding on information related to services that they receive. Advocacy services come in a variety of forms, and range from informal, peer and voluntary advocacy through to paid, independent professional advocates (IPAs). The Council promotes the statutory IPA service with posters, leaflets and website via partners and local

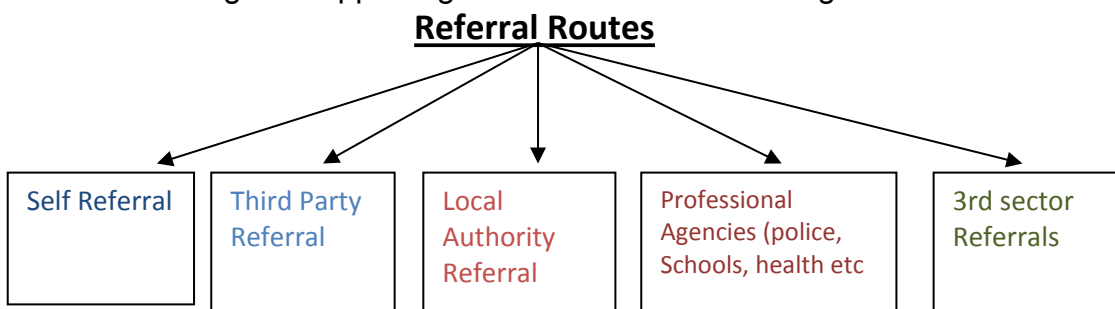
organisations, and service centres. The Advocacy Hub [website](#) is linked to both Dewis Cymru and InfoEngine online directories.

- 3.4 IPA is not meant to replace other forms of advocacy – it is a final option where other appropriate individuals, including family, friends and peers are not able to provide a voice for an individual. However, local authorities must arrange for the provision of an independent professional advocate when a person can only overcome barriers to participate fully with assistance from another appropriate individual, but there is no one else available.
- 3.5 In recognition of the duties for local authorities, Welsh Government has funded the Golden Thread Advocacy Programme (GTAP) to support local authorities with the commissioning of IPA services across Wales. In 2016, Bridgend County Borough Council (BCBC) secured the support of GTAP to assist in establishing a pilot advocacy scheme for adults; helping with stakeholder engagement, evaluating the impact of the Pilot, and supporting the local work to develop a sustainable statutory IPA service. Referrals to the new service have come from social workers across service areas demonstrating a good awareness of the new duty across frontline teams.
- 3.6 Welsh Government has also defined a ‘National Approach to IPA for Children and Young People’, particularly for Looked After Children and for those on the Child Protection Register. This national approach (see 4.7 below) requires regional working by local authorities in commissioning an independent advocacy provider, and as such BCBC has entered into a regional Western Bay contract along with City and County of Swansea and Neath Port Talbot Councils.
- 3.7 The Council also meets its requirements for independent advocacy under the Mental Health Act 1983 and Mental Capacity Act 2005 through referral pathways to independent mental health (IMHA) and mental capacity (IMCA) advocacy services.

4.0 Current Situation/Proposal

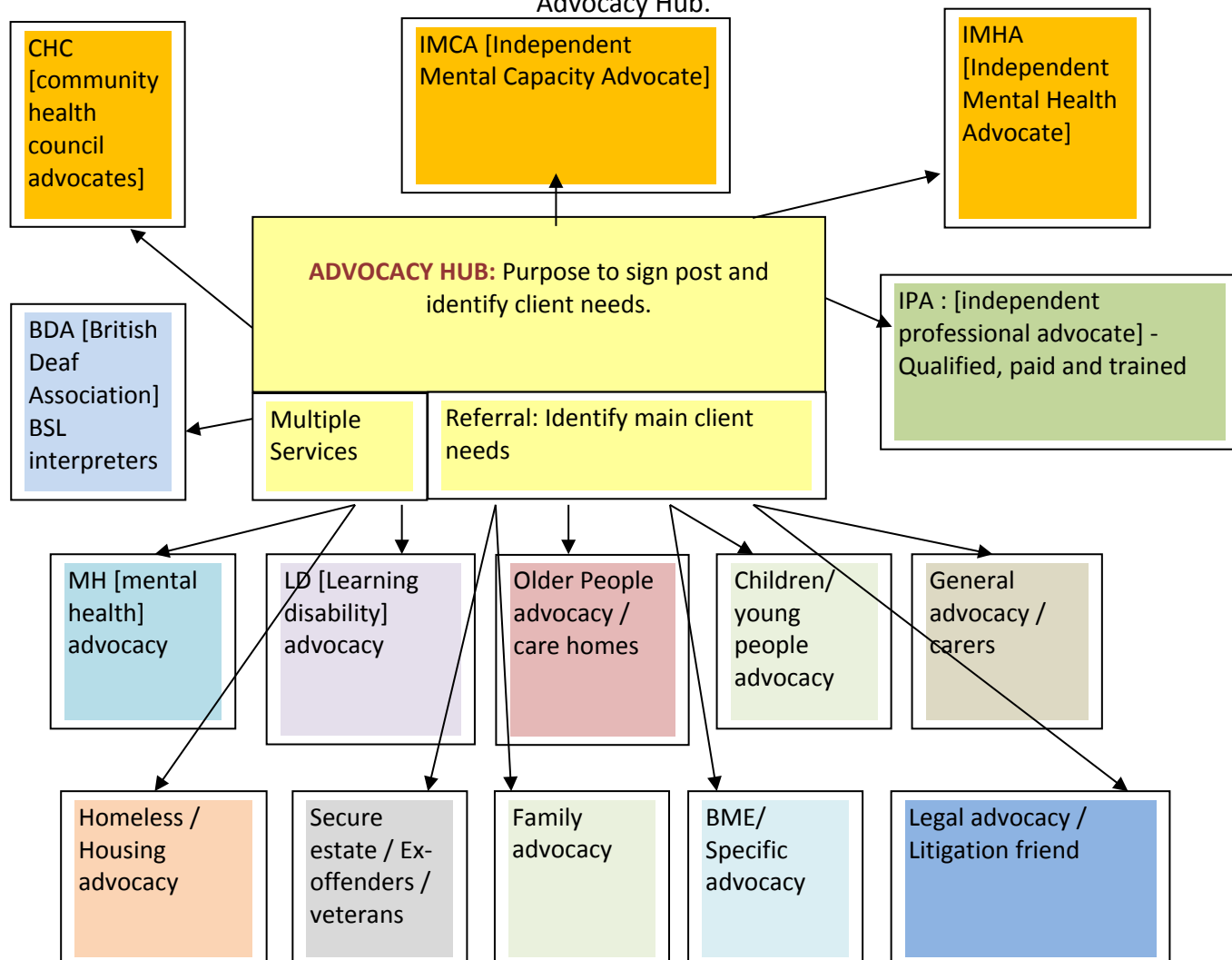
Adult Social Care

- 4.1 The GTAP has supported BCBC to engage with local stakeholders to co-produce a new and fully compliant service model for independent professional advocacy.
- 4.2 This was tested in a pilot IPA scheme for Adult Social Care that operated a ‘Hub & Spoke’ approach using two independent service providers, who also linked with the wider range of support agencies in and around Bridgend.



Informal, Community and Commissioned Advocacy Providers

Range of advocacy services including informal, peer, formal and IPA accessible directly and via the Advocacy Hub.



- 4.3 The Hub & Spoke service model allows for information, sign-posting and referral to all types of advocacy service, including non-statutory support where appropriate, to ensure that people in Bridgend get the right service at the right time. In keeping with the Social Services and Wellbeing (Wales) Act 2014, this enables a preventative approach in providing early intervention to reduce escalation of needs, and supporting resolution of issues through access to the most appropriate type of support.
- 4.4 The Adult Social Care IPA pilot (branded as *'Bridgend Voice & Choice'*) ran from April 2017 to June 2018 and demonstrated that a sign-posting and referral contact point and helpline enables people to access the most appropriate specialist IPA service. The helpline staff at the Hub are also able to sign-post to children's advocacy services (see below) and can link to national support agencies if required.
- 4.5 The pilot received 62 referrals for IPA support up to May 2018, and the review and evaluation identified that the advocates were highly valued by the people using the service. The providers demonstrated evidence of supporting people in difficult circumstances to address their social care issues, which often overlapped with housing issues or managing personal finances. Monthly reports from the Providers and regular contract management meetings ensured the service objectives were

being met effectively, and an independent evaluation, assisted by GTAP, provided further evidence that the Providers are developing an effective advocacy service.

- 4.6 The Adult Social Care IPA service has since been fully commissioned from 1 July 2018 through an open tender exercise, which includes three independent Providers (PromoCymru; Mental Health Matters Wales; People First Bridgend) working under a co-ordinated scheme. Contracts have been tendered for two years initially, with an option to extend for a further two years. In moving forward, the service will:
- a. Support local knowledge exchange via a Bridgend advocacy network, to include all levels of advocacy available. This can link to wider Information, Advice & Assistance services offered by the Council and others, and will help those involved in the referral process to provide a more collaborative approach to supporting individuals.
 - b. Enable access via the Advocacy Hub to experienced specialist advocacy providers able to support specific needs, and to also link to other services including informal community support services, peer advocacy and referrals into IMCA/IMHA (mental capacity and mental health advocates) as required.
 - c. Continue to work strategically with GTAP to help refine and improve the Bridgend Voice & Choice service.

Children's Social Care

- 4.7 The Advocacy for Children and Young People service has been commissioned through a regional Western Bay contract led by Swansea Council. The 'National Approach' service model for advocacy for children and young people is prescribed by Welsh Government, including a set funding level, and was commissioned in Western Bay from 1 August 2017 on a one year basis with an option to extend by up to two years. The existing provider in Bridgend secured the regional contract, namely Tros Gynnal Plant.
- 4.8 Despite contracting with the existing provider in Bridgend, the introduction of the new regional service in August 2017 initially saw a temporary slow down of referrals compared to the local arrangement in place previously (64 cases for BCBC in the five months around the change of contract, compared to 104 cases in the same period in 2016). However, with increased capacity for the provider and training and awareness provided for social workers, the service Provider reports they are now working with approximately 15 individuals/21 cases per month in Bridgend (Apr-July 2018), which is an increase of 50% on the referral numbers for 2016/17 and on track to meet Welsh Government targets.
- 4.9 The new service model now requires a (compulsory) 'Active Offer' of advocacy to be made to all Looked After Children and Child Protection Register children and young people aged 5 years and over. This active offer is a new requirement ensuring that each new individual has an opportunity to meet an advocate at an early stage if they wish, and assessment forms and systems have therefore been adapted to reflect this. Out of County placements will receive support from the Western Bay service if they are within a reasonable distance, or via a reciprocal arrangement with other areas as the same statutory requirement is in place across Wales to ensure equal access is available.

- 4.10 The new active offer has also been slow to evidence increased performance (similar to most other local authorities across Wales) due to the requirement for new referral and reporting systems to be put in place. However, training has been provided for BCBC social workers on the new approach and good working relationships with the provider and regional commissioners is ensuring a collaborative approach to raising the performance across the whole service. Quarterly meetings take place with the Western Bay commissioning officers and with the Provider, and quarterly reports are submitted to Welsh Government to monitor progress against the National Approach targets.
- 4.11 While all partners are working to increase referrals and service delivery, the Welsh Government prescribed level of service - 528 individuals receiving 6605 hours of IPA support per year within Western Bay - has not yet been achieved. Each region in Wales has a similar experience with growth of the service being incremental rather than instant. This position is being reported to Welsh Government, and the prescribed performance levels may need to be reviewed at a national level in the future.
- 4.12 Given the forthcoming Health Boundary change affecting BCBC from Western Bay to Cwm Taf, discussions are underway with commissioning colleagues in both regions to manage the current service and to ensure that Bridgend continues to receive an effective advocacy service for young people.
- 4.13 Discussions undertaken with Cwm Taf have indicated a timeframe where they anticipate having a new regional advocacy service in place from April 2019, to which Bridgend could potentially be a party. However, this would require a change being made in respect of prescribed regional areas – which is something that must be driven by Welsh Government making relevant changes to legislation.
- 4.12 There will also be emerging legislation from the Regulation and Inspection of Social Care (Wales) Act 2016, which proposes for the first time to make independent professional advocacy for children and young people a regulated service from April 2019, requiring registration and inspection with the Care Inspectorate Wales (CIW) and Social Care Wales (SCW), which will have a considerable bearing on the approach and service model being commissioned in moving forward from 2019/20.
- 4.13 An extension of the Western Bay contract to 31 March 2019 has been made, in order to allow time for the required legislative changes to the regional boundaries to be made, and to understand the new regulatory requirements. Swansea Council (as lead contractor in Western Bay) has also confirmed the ability to extend beyond 31 March 2019, should it be necessary to ensure continuity of service in Bridgend.

5.0 Effect upon Policy Framework and Procedure Rules

- 5.1 There is no impact on the policy framework and procedure rules.

6.0 Equality Impact Assessment

- 6.1 An Equality Impact Assessment screening was carried out for the pilot IPA service in February 2017 in consultation with the Equalities & Diversity Officer. As the fully commissioned Adult Social Care service has now consolidated the pilot with accessibility for all people eligible under the 2014 Act, the service has had a

positive impact in terms of equality, as all protected characteristics are able to access a fully commissioned statutory IPA service.

- 6.2 The Children and Young People Advocacy service is prescribed by Welsh Government through a National Approach targeted at specific client groups.

7.0 Well-being of Future Generations (Wales) Act 2015 Implications

- 7.1 By giving voice to people who may otherwise lack ability to express themselves, the commissioned advocacy services aim to assist children, young people, adults and their carers to have greater voice, choice and control in their lives. The wellbeing goals of a healthier Wales, a more equal Wales, and a Wales of cohesive communities are therefore supported through these services.

- 7.2 The commissioning of the advocacy services supports the five ways of working under the Wellbeing of Future Generations (Wales) Act 2015, as follows:

Long Term – statutory IPA advocacy gives voice to those who have no other person to speak on their behalf. With a requirement to meet the needs of people in the longer term and with demographic trends towards an ageing population with increasing complexity of need, including estimated increases in the prevalence of dementia, embedding advocacy services that support these individuals will ensure that vulnerable people are better supported to have voice, choice and control in maintaining their independence and wellbeing in the longer-term.

Prevention – the IPA service aims for early-intervention to prevent unnecessary escalation of needs. By identifying and addressing issues via advocacy, earlier resolution can be achieved.

Integration – the service works across sectors taking in referrals from statutory services, health and social care agencies, and the advocacy itself is delivered by third sector Providers within a co-ordinated scheme.

Collaboration – The service model has been co-designed with local stakeholders, the Golden Thread Advocacy Programme (as a national support agency), and with academic collaboration in the evaluation of the Pilot Service. The Hub & Spoke service model is predicated on close collaboration between the service providers and with BCBC social services teams.

Involvement – key stakeholders were involved in the design of the service model following the principles of co-production. The IPA service itself responds directly to the issues and concerns of the people who use the service. As such, the involvement of Individuals is fundamental to the success of the service to ensure that the voice of adults, children and young people is heard.

8.0 Financial Implications

- 8.1 A core annual budget of £72,000 funds the Adult Social Care IPA service. This supports daily access to an advocacy hub and helpline, as well as 56 hours/week of advocate time across three specialist IPA services covering all client groups.

- 8.2 For the Children and Young People IPA service, a maximum annual budget of £113,407 has been prescribed for Bridgend by Welsh Government. This total budget includes a contributory grant of £24,984 from Welsh Government to BCBC which goes towards funding the level of service prescribed by Welsh Government under the National Approach, including the 'Active Offer'.
- 8.3 Western Bay local authorities have committed to pay a minimum guaranteed 80% (£90,718 per annum for BCBC) of the maximum annual budget to the provider, with a further commitment to fund up to 100% (£113,407) should actual service demand meet estimated service hours.
- 8.4 The Welsh Government has stated that this grant will form part of the Revenue Support Grant (RSG) after the first two years of operation of the service (from 2019/20 onwards). The budget and grant amount was agreed with Welsh Government as part of the Western Bay regional contract.
- 8.5 A move to the Cwm Taf region, and a Welsh Government review of the prescribed level of service delivery, may change the anticipated budget beyond April 2019 – but at the time of writing this report, no announcements had been made nor communication received to this effect.

9.0 Recommendation

- 9.1 The Overview and Scrutiny Committee is recommended to note the information contained in this report, and provide comment on the work undertaken to date.

Susan Cooper

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10. Contact Officers

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11. Background documents

None

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